



confidence

A long and distinguished history

Founded in the United Kingdom by statesmen and churchmen in 1887, Ecclesiastical has a long and distinguished history. Our Canadian branch opened in 1972 and, today, with Regional Branches in Halifax, Toronto, Calgary and Vancouver, we provide comprehensive insurance solutions, risk control expertise and dedicated claims service across the country.

International resources and expertise

We are part of the Ecclesiastical Insurance Group owned by Allchurches Trust, one of the largest registered charities in the U.K, with operations in Canada, Ireland, the U.K. and Australia.

With over a century of experience insuring heritage buildings – cathedrals, castles, monuments, museums, independent schools and other unique properties – Ecclesiastical's expertise has been called upon by national and international organizations. Among them are Heritage Canada and the Noah's Ark Conference – the first European Conference on the effects of global warming and atmospheric pollution on historic monuments and buildings.

Financial stability

Ecclesiastical is regularly audited by independent rating agencies. Our customers are secure in the knowledge that they are protected by an independently owned international company that is rated 'A' by A.M. Best and 'A-' by Standard and Poor's.



Ecclesiastical Insurance Office plc Head Office

Suite 2200, 20 Eglinton Avenue West, Box 2004
Toronto, ON M4R 1K8
Phone: **416.484.4555**

Central Region

Suite 2200, 20 Eglinton Avenue West, Box 2004
Toronto, ON M4R 1K8
Phone: **416.484.4555**

Eastern Region

Suite 2106, 1969 Upper Water Street,
Purdy's Wharf, Tower 2
Halifax, NS B3J 3R7
Phone: **902.492.4548**

Western Region

Suite 630, Box 20, Bow Valley Square I
202-6th Avenue SW
Calgary, AB T2P 2R9
Phone: **403.538.0175**

Pacific Region

Suite 1795, Two Bentall Centre
555 Burrard Street, Box 239
Vancouver, BC V7X 1M9
Phone: **604.605.1111**

Risk Managed and National Accounts

Suite 2200, 20 Eglinton Avenue West, Box 2004
Toronto, ON M4R 1K8
Phone: **416.484.4555**

www.ecclesiastical.ca

A proud member of the Ecclesiastical Insurance Group



Who We Are



TRUST
COVERAGE
INTEGRITY





trust

A unique business philosophy

Ecclesiastical is a specialist provider of insurance solutions and services designed to protect and preserve Canada's distinct communities, cultures and heritage. We are an independent insurance company owned by a charitable trust and our profits are re-distributed to charitable initiatives. As such, we are unique in our industry and able to approach business from a completely different perspective. Our business philosophy is grounded in an unwavering commitment to placing customers' needs at the forefront, to protecting customers' interests and building long term relationships based on trust, integrity and good faith.

Outstanding collaborative relationships

Ecclesiastical is represented by the independent broker network across Canada. We are proud of the outstanding relationships we have with many of the finest insurance brokers in the country. We are especially proud that the collaborative 'trilateral' relationships we foster with our broker partners and customers help mitigate risk, thereby reducing loss and hardship and delivering the best value.

A commitment to giving back

Our workplace environment is distinguished by diversity, respect, shared values and a dedication to excellence. Our employees make volunteerism an integral part of their lives. The values that define our corporate culture shape our commitment to corporate citizenship. They also drive our support for a range of charitable organizations and community initiatives that help eradicate poverty, combat disease and create a better future for young people.



coverage

Comprehensive insurance solutions

At Ecclesiastical, we develop customized insurance solutions for those communities and organizations that enrich the lives of others. We offer a full range of insurance products, as well as National Programs that are tailored to meet the specific needs of member-based organizations. Ecclesiastical customers include:

- Places of Worship
- Retirement Communities
- Educational Facilities
- Registered Charities
- Non-Profit Organizations/Associations
- Unique and Heritage Properties
- Arts and Culture Organizations
- Funeral Services Providers
- Select commercial enterprises

In-depth knowledge and experience

Our insurance specialists have diversified industry knowledge, a range of professional designations and years of experience. In-depth understanding of our customers enables us to develop insurance products and services that meet their unique challenges and requirements. Ecclesiastical's insurance solutions are competitively priced and designed to provide security and peace of mind.

Trust and confidence

We are gratified that so many of our customers recommend Ecclesiastical to other organizations in their sector. And we are thankful for the overwhelmingly positive feedback we receive from customers regarding our risk control and claims services.



integrity

A full suite of risk management services

Ecclesiastical's primary goals are to help customers protect their premises and ensure the health and safety of the communities they serve. Our skilled and experienced Risk Control Specialists take a broad and proactive approach to help customers identify, minimize and manage risks. Our services include detailed risk assessments, site inspections and property valuations, as well as practical information and tools that are downloadable from our web site. We also offer risk education seminars designed specifically for customers and customer groups.

Empathetic and timely claims service

Ecclesiastical's Claims Service is guided by an overriding commitment to provide a fair and prompt settlement and to help organizations return to normal as quickly as possible. Our Claims Service Representatives are skilled professionals who work closely with customers and their brokers throughout the claims process, providing detailed information and compassionate guidance. We have earned an excellent reputation for our claims expertise and our experience in handling complex and sensitive situations, including liability and abuse allegations.

Value added services

We consistently look for innovative services that we can offer customers as cost-free, included benefits. For example, with LegalConnex and ProfessionalAssist services, customers have unlimited telephone access to seasoned professionals: lawyers who can provide information and practical solutions regarding the legal aspects of their operations and experienced counselors who can help them deal with workplace issues before they escalate.